

Frequently Asked Questions

When will these changes take place?

From Sunday 21 October 2018.

Which bus stops are affected by the changes?

All stops within Osborne Street, Stanwell Street, St. John's Street, Head Street, High Street & Queen Street have been included in the review. Stopping arrangements at other stops are not affected by these changes.

As a general rule:

- Buses will stop once in the High Street, to help reduce overuse at stops outside The George Hotel (G Group).
- Buses will only stop in Queen Street if they are not stopping at Osborne Street. Alternative stops are available either at High Street, Greyfriars or Town Station/St Botolphs roundabout.
- Some, largely Inter-Urban, bus services will no longer stop at St John's Street to aid punctuality. There are alternative stops available within 300m.

Why are these changes being made?

As the Local Transport Authority, Essex County Council (ECC) has listened to customers and bus operators who have expressed a view that the current stop allocation to bus stops in the Town Centre was in need of review.

It is expected that these measures will help customers to quickly locate their bus stop, improve bus punctuality, help congestion, improve air quality and build greater trust in public transport for residents/visitors of Colchester. The changes take into consideration the operational requirements of the bus services and the physical size of individual stops.

How have the stop allocations been decided?

Over the last few years, ECC has received comments, concerns & suggestions with regards to how buses should operate in the Town Centre.

The County Council worked closely with bus operators to identify where there were issues and how best to address them. Based on this, the review has grouped services on specific stops (as well as adjacent stops) in a way that is logical and will minimise inconvenience to the bulk of passengers.

Services have been grouped together based on the corridor they use to leave the Town Centre area. As a consequence, bus service numbers will no longer appear on the stop flags (although there will still be timetable cases with service information as now).

For more FAQs and further information, visit:
www.essex.gov.uk/colchester-town-bus-stops

Main bus operators in Colchester

Most frequent bus services into Colchester are commercially run by private bus companies. Essex County Council add to these by supporting some evening, rural and weekend services.

Operator	Phone number	Website (www.)
Arriva	0344 800 44 11	arrivabus.co.uk
Chambers	01206 469778	chamberscoaches.co.uk
First	0345 646 07 07	firstgroup.com
Hedingham	01206 769778	hedingham.co.uk
Ipswich Buses	0800 919 390	ipswichbuses.co.uk
National Express	0871 781 8181	nationalexpress.com
New Horizon	01206 255255	horizonbus.co.uk
Panther Travel	01255 554974	panther-travel.co.uk
Stephensons	01376 503050	stephensonsofessex.com

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This information is issued by:
Essex County Council
Integrated Passenger Transport Unit

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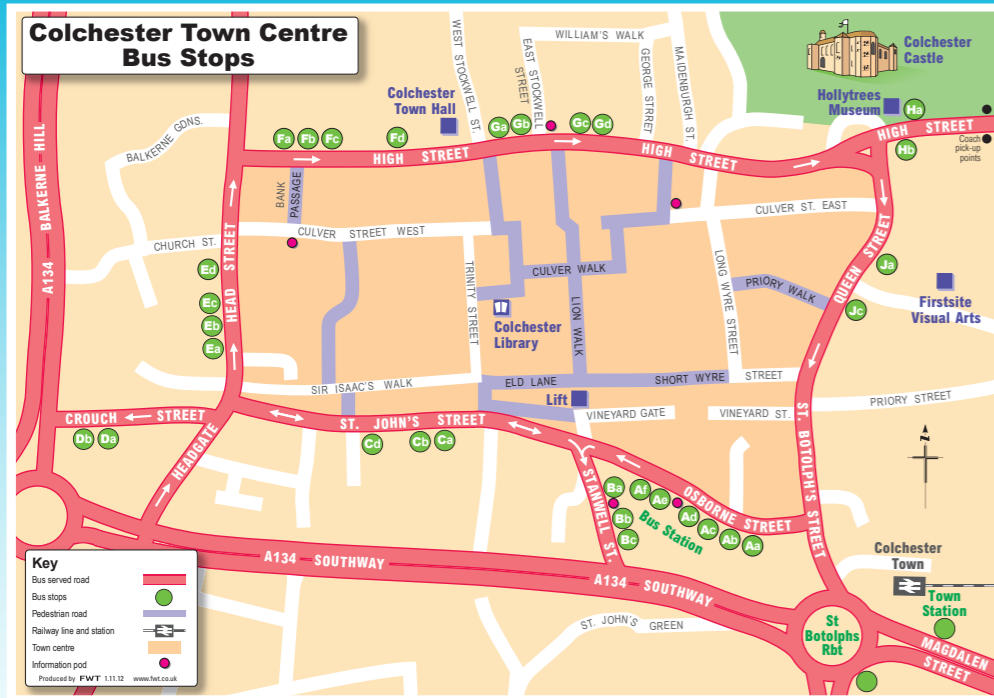
The information contained in this document can be translated, and/or made available in alternative formats, on request.

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Where to catch your bus in COLCHESTER

from Sunday 21 October 2018





Service Number	Operator	Destination	Town Centre Stops
Colchester Park & Ride	Arriva	Colchester Park & Ride Site	Fd, Ca, Ea
1/1A	First/Arriva	Shrub End / Prettygate	Hb, Af, Cd, Da
1/1A	First/Arriva	Greenstead	Eb, Gd, Ha
2/2A	First/Arriva	Highwoods	Gc, Ha
2/2A	First/Arriva	North Station / Great Horkesley	Hb, Ad, Cb, Ed
4	Arriva	Leisure World / Greenstead / The Hythe	Ec
4	Arriva	Prettygate / Stanway / Tollgate Centre	Fa, Af, Cd, Da
8	Arriva	North Station / General Hospital / Highwoods	Ae, Cb, Ec
8	Arriva	Monkwick	Ga, Ja, St. Botolphs Rbt
50/50A/50B	Heddingham	Layer / Tollesbury	Aa, St. Botolphs Rbt
50B	Heddingham	Great Wigborough	Aa, Cd, Da

Service Number	Operator	Destination	Town Centre Stops
61	First	North Station / General Hospital / Highwoods	Ae, Cb, Ec
61	First	Old Heath / University / Wivenhoe	Gb, Ja
62/62A/62B	First	North Station	Hb, Ad, Cb, Ed
62/62A/62B	First	University / Wivenhoe / Brightlingsea	Gc, Ha
63	Heddingham	Leisure World	Ec
63A	Heddingham	North Station	Ed
63/63A	Heddingham	William Harris Way / West Mersea	Fa, Af, Cd, Da
64/64A	First	Greenstead	Ea, Fc, Jc, Town Station
64/64A	First	Shrub End / Layer	Af, Cd, Da
65	First	North Station / General Hospital / Highwoods	Ec
65	First	Stanway / Tollgate Centre	Fd, Ac, Db
66/66B	First	Old Heath / Rowhedge	Gb, Ja
66/66B	First	North Station / West Bergholt	Ad, Ca, Ed
67/67C	First	West Mersea	Ab, Cd, Eb, Ga, Ja, St. Botolphs Rbt
67B (Sunday only), 68	First	Leisure World	Ec
67B (Sunday only)	First	West Mersea	Ga, Ja, St. Botolphs Rbt
68	First	West Mersea	Ga, Ja, St. Botolphs Rbt
68	First	North Station / General Hospital / Highwoods	Ae, Cb, Ec
69/69A	Heddingham	Layer / East Mersea	Aa, St. Botolphs Rbt
70	First	Tollgate / Braintree / Chelmsford	Fd (Sunday only), Ac, Db
70 (Sunday only)	First	Leisure World	Ec
71/71A/ 71C/71X	First	Tollgate / Witham / Chelmsford	Ac, Db
72	Go-Ride	Clacton	Gc
74A/74B	First	University / Wivenhoe / Clacton	Bb, Town Station
75/75A	First	Greenstead / University	Eb, Gd, Ha
75/75A	First	Tiptree / Maldon	Hb, Af, Cd, Da
76	First	University / Weeley / Clacton	Bb, Town Station

Service Number	Operator	Destination	Town Centre Stops
77/77A	Arriva	North Station / Tufnell Way	Ad, Ca, Ed
77/77A	Arriva	Great Bentley / St Osyth	Fc, Bc, Town Station
78	New Horizon	University / Wivenhoe / Brightlingsea	Eb, Gc, Ha
79	Heddingham	Tiptree	Aa, Cd, Da
80/80A	Panther Travel	North Station / General Hospital / Boxted	Aa, Cb, Ec
81/81A	Panther Travel	North Station / General Hospital / Dedham	Aa, Cb, Ec
82/82B	Heddingham	Great Tey / Colne Engaine	Aa, Db
83/83A/83B	Heddingham	Fordham / Aldham / Bures	Aa, Db
84	Chambers	North Station / General Hospital / Nayland / Sudbury	Ae, Cb, Ec
84B	Heddingham	North Station / General Hospital / Little Horkesley	Aa, Cb, Ec
85	Heddingham	Tollgate / Layer Breton	Aa, Da
88/88A/88B	First/Heddingham	Aldham / Halstead / Great Yeldham	Fd, Ac, Db
92	Heddingham	Layer Breton / Tollesbury	Aa, Cd, Da
93/93A/ X93/94	Ipswich Buses	East Bergholt / Ipswich	Aa, Eb, Gc, Ha
97/97A	First	University / Clacton / Walton	Bb, Town Station
98	First	University / Wivenhoe / Clacton / Walton	Bb, Town Station
102/103/ 104/106	First	Manningtree / Harwich	Bc, Eb, Gd, Ha
105/107	Stephensons	Weeley / Frinton / Walton	Bc, Town Station
133	Arriva	Stansted Airport	Ba
174/175	First	Old Heath / Barnhall Estate / Fingringhoe / Rowhedge	Bc
250	National Express	Stansted Airport / Ipswich	Ba
754	Chambers	North Station / Bures / Sudbury	Ad, Ca, Ed
481, 484	National Express	London Victoria	Ba
X15	Panther Travel	Harwich	Bc, Eb, Gc, Ha
X76	Heddingham	University / Weeley / Clacton / Jaywick	Ea, Fc, Bb, Town Station

Note: Removed terminating Osborne Street services and some infrequent journeys. Information correct at time of print.