



We are going to resurface the road near your property...

Contractors will start work on the road in a few days time as part of Essex County Council's road improvement programme.

Please check signs near the road that will show the dates and times for the work.

Engineers survey all roads and prioritise maintenance according to the traffic on the road and the condition of the surface. We ask for your patience please, as we work to improve the road surface so it lasts longer.

We will have to close all or part of the road while we work, so please allow for this. We need to have the road clear while we do the work, so **please don't park your car on the road when we put up the No Parking signs.**

We often do most of this work at night to avoid causing congestion, but we may have to do some daytime working.

We are going to use a process called **Resurfacing.**

Resurfacing involves removing some or all of the existing road surface. Manholes and drain covers will be adjusted or replaced as required. We then apply a bitumen spray coat and then the new surface is laid as one or two layers, depending on the condition and shape of the road.

We will do our best to allow you essential use of the road, but at times we do have to close the road completely to allow materials to set and for the safety of residents, drivers and our workforce.

To avoid costly disruption to our work, we need to have the road clear while we carry out the surfacing, **so please don't park your car on the road when we put up the No Parking signs.** Please note: if you do accidentally leave your car where we need to work, we will try to contact you, but if we can't find you **we will issue a Penalty Charge Notice and remove your car to a local safe place.** If you can't find your car nearby after the work is completed, please call 0345 603 7631.

Should you leave your vehicle in the works area, the following will apply:

Disclaimer Notice: Vehicles and their contents are left entirely at the owner's risk.



If you drive back to your property while we are working on the road nearby, we may have to ask you to park elsewhere – **please park in a safe place and speak to one of our staff who will help you.** Access for emergency service vehicles and pedestrians will be maintained at all times. We will usually have staff at each end of where the road is closed, to control traffic.

If we need to close the road (depending on how wide it is), we will either divert the traffic or control it with temporary traffic lights or Stop/Go boards.

While work is in progress we will put up warning signs advising for example: "Temporary Road Surface" or "Raised Ironworks"; "No Road Markings" or "Ramp" and **we ask drivers to go very slowly and very carefully across the unfinished areas.** Please take extra care walking on to your property as there may be a higher step up.

Thank you for your understanding and patience while this work is being carried out.

Essex County Council is committed to keeping all our roads in the best possible condition with the money available.

Please don't park your car on the road during the hours when we are working.

Please keep doors and windows closed to keep out dust.

Please avoid driving or walking on the thin sticky coat, it will stick to you or your vehicle!

Please do not drive on the new surface until it has been compacted and opened to traffic.

HOT MATERIALS are used – keep children and pets away!

BEWARE OF COLD CALLERS

Please be aware that our contractors will only be working on behalf of Essex County Council working on the roads and pavements. They will always be wearing their uniforms and they will never offer to do private work such as resurfacing people's driveways.

If you're approached by anyone offering to surface your driveway and claiming they are working for us, please report them to Trading Standards on 0345 404 0506.

If the work is delayed due to bad weather or other circumstances, we will show revised dates on roadside information boards a few days before the start date.

Further ahead of time please do check our website as follows:

To get the latest live information on these and other roadworks see our Live Travel Information map. It's online at: www.essex.gov.uk/highways then **Interactive Maps and Live Travel**, then **Live Traffic Map**.

If we have to postpone the work for a longer period, you can see revised programme dates online, including our entire annual road surfacing plans, at: www.essex.gov.uk/highways then click on **Interactive Maps and Live Travel**, then **Highways Information Map**. Select the 'Programme' checkbox on left, zoom in to your area of interest and click on the map.

In emergency, please call 0345 603 7631 (cost is usually the same amount as it would be when calling a landline 01 or 02 number, whether making the call from a landline or a mobile).

Essex Highways

**Seax House, 2nd floor, Victoria Road South
Chelmsford, Essex CM1 1QH**

Resurfacing will start in your area soon

